## CLUB QUALITY CHECKLIST



Evaluate your club with this easy tool.

We all have ideas on what a perfect Toastmasters club is like. It involves enjoyable meetings, unlimited learning opportunities, friendly members ... and what else?

This checklist offers you the chance to rate your club's strengths and weaknesses against the "ideal."

Complete this questionnaire, then give it to your club president, who will discuss the answers with the club's officers.

## **Club Meetings**

1.	Is your meeting location conveniently located, accessible and user friendly?	☐ Yes	□ No
2.	Are the program and agenda publicized, via email or a club website, in advance?	☐ Yes	□ No
3.	Do club meetings start and end on time?	☐ Yes	□ No
4.	Does the meeting follow an agenda?	☐ Yes	□ No
5.	Does every member wear a name badge?	☐ Yes	□ No
6.	Are all guests and members warmly greeted and welcomed?	☐ Yes	□ No
7.	Are all guests introduced to others?	☐ Yes	□ No
8.	Is the meeting atmosphere friendly, pleasant and enjoyable?	☐ Yes	□ No
9.	Is your meeting location easy to find, with signs posted?	☐ Yes	□ No
10.	Is your club's meeting location and time listed accurately on www.toastmasters.org/Find-a-club?	☐ Yes	□ No
11.	Is the business meeting conducted quickly and efficiently?	☐ Yes	□ No
12.	Are programs interesting and varied?	☐ Yes	□ No
13.	Are speakers, evaluators and other meeting participants reminded of their responsibilities well in advance of the meeting?	☐ Yes	□ No
14.	Are speeches well-prepared and based on projects in Pathways?	☐ Yes	□ No
15.	Are evaluations positive, helpful and constructive?	☐ Yes	□ No
16.	Is everyone given an opportunity to participate in the program?	☐ Yes	□ No
17.	Are your officers effective in their roles as leaders?	☐ Yes	□ No
18.	Do officers report on the club's progress in the Distinguished Club Program?	☐ Yes	□ No
19.	Are you using branded marketing materials from the <b>Logos</b> , <b>Images and Templates</b>	☐ Yes	□ No

Rev. 1/2019

Suggestions for Improvement:						
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.0.	Does your club set a membership goal each year and try to maintain a minimum of 20 members?	☐ Yes	□ No			
21.	Do your club officers and members demonstrate the organization's core values of integrity, respect, service and excellence?	☐ Yes	□ No			
2.	Does your club regularly promote its meetings on social media and in the community?	☐ Yes	□ No			
23.	Are guests invited to join the club?	☐ Yes	□ No			
24.	Are new members oriented to the Toastmasters program immediately after joining?	☐ Yes	□ No			
25.	Are new members reported immediately to World Headquarters so they can receive their welcome email with instructions on how to get started in Base Camp?	☐ Yes	□ No			
26.	Are new members assigned a mentor?	☐ Yes	□ No			
27.	Are new members scheduled to speak soon after joining?	☐ Yes				
28.	Are new members assigned meeting roles soon after joining?	☐ Yes	□ No			
29.	Are new members formally inducted and given a membership certificate, pin and name badge?	☐ Yes	□ No			
80.	Does a member contact those who miss more than one meeting and encourage them to attend regularly?	☐ Yes	□ No			
1.	Are all members assigned to a club committee?	☐ Yes				
32.	Is your club free of members who disrupt meetings or have a negative influence?	☐ Yes	□ No			
3.	Are members recognized during meetings for their accomplishments and contributions?	☐ Yes	□ No			
34.	Does your club have a presence on Facebook, Twitter and LinkedIn?	☐ Yes	□ No			
35.	Do your club leaders follow <b>Toastmasters on Facebook</b> , <b>Twitter</b> , <b>Instagram and LinkedIn</b> ?	☐ Yes	□ No			
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<b>Educational Ac</b>	ctivities
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	36.	Are members encouraged to visit other Toastmasters clubs?	☐ Yes	□ No
	37.	Does your club enjoy occasional joint meetings with other clubs?	☐ Yes	□ No
	38.	Does your club encourage members to attend Toastmasters events beyond the club such as area, division, district, regional and international functions?	☐ Yes	□ No
	39.	Do you know the value of and requirements for the various educational awards?	☐ Yes	□ No
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	40.	Do you have a club newsletter or website?	☐ Yes	□ No
	41.	Does your club take advantage of Free ToastHost to host its website?	☐ Yes	□ No
	42.	Do you have a formal installation for club officers?	☐ Yes	□ No
	43.	Are you encouraged to attend your club's executive committee meetings?	☐ Yes	□ No
	44.	Does your club discuss and vote on proposals presented each year at the Toastmasters Annual Business Meeting?	☐ Yes	□ No
	45.	Does the club treasurer begin collecting October and April dues early and give members plenty of reminders about the due dates?	☐ Yes	□ No
	46.	Do your officers thoroughly understand their responsibilities and carry them out?	☐ Yes	□ No
	47.	Are members encouraged to assume leadership roles in the club?	☐ Yes	□ No
	Sug	ggestions for Improvement:		

Take this tool to your club meeting and discuss suggestions for improvements to make your club even better.